

PRINCE2 Foundation

Course Overview

This course covers the functions and features of the PRINCE2® Foundation certification. Students will gain a basic understanding of PRINCE2® objectives and themes. They will also learn about PRINCE2® processes and relationship between PRINCE2® and ITIL®.

Course 01 - Course Introduction

50m

Lesson: Course Introduction

Welcome to the Course!

My ITSM Mentoring Community

Why Are You Here?

Using Bloom's Taxonomy

What do you Expect?

Housekeeping in the Classroom & Online

Conventions Used

Quizzes & Exercises

PRINCE2 Qualification Scheme

PRINCE2 Foundation Exam

Getting Started

Lesson: Frameworks, Standards & Methods in Context

Learning Objectives

What is a Framework

The PMBOK as a Framework

PMBOK in Context

What is a Standard?

ISO21500

What is a Methodology?

PRINCE2 as a Methodology

PMBOK Says – PRINCE2 Does

Portfolios, Programs & Projects

Enterprise – Portfolio, Program & Project

Lesson: PRINCE2 Overview

Learning Objectives

What is a Project?

What is Project Management?

The Project Management Landscape

This is PRINCE2

PRINCE2 @ a Glance – High Level Processes

Project Performance Managed

Integrated Elements of PRINCE2

Principles

Themes

Processes

Environment

Customer/Supplier

Benefits of PRINCE2
Summary
Chapter Quiz

Course 02 - PRINCE2 Themes

2h 37m

Lesson: Introduction to Themes
Learning Objectives
An Introduction to Themes
Theme Descriptions
Lesson: Business Case Theme
Learning Objectives – Business Case
Business Case Theme
Purpose of the Business Case Theme
The Business Case Defined
Purpose of the Business Case
Purpose of the Benefits Review Plan
PRINCE2 Approach to the Theme
Responsibilities Within the Theme
Lesson: Organization Theme
Learning Objectives - Organization
Organization Theme
Purpose of the Organization Theme
Organization Defined
The Stakeholders
Three Project Interests
PRINCE2 Approach to the Theme
The Project Team
Project Board
Project Board's Characteristics & Roles
Project Assurance
Change Authority
Project Manager
Team Manager
Project Support
Communication Management Strategy
Responsibilities Within the Theme
Lesson: Quality Theme
Learning Objectives - Quality
Quality Theme
Purpose of the Quality Theme
Quality Defined
Quality Assurance
Quality Assurance & Project Assurance
PRINCE2 Approach to the Theme
Expectations & Acceptance
Aspects of Quality
Got Quality?
PRINCE2 Quality Review Technique
Quality Theme Products
Responsibilities Within the Theme

Lesson: Plans

Learning Objectives - Plans

Plans Theme

Purpose of the Plans Theme

Plans Theme Defined

PRINCE2 Plan Levels

PRINCE2 Approach to the Theme

Product-based Planning Technique

Write the Product Description

Create Product Breakdown Structure

Write Product Descriptions

Create Product Flow Diagram

Responsibilities Within the Theme

Lesson: Risk

Learning Objectives - Risk

Risk Theme

Purpose of the Risk Theme

Risk Theme Defined

PRINCE2 Approach to the Theme

Risk Management Strategy

Risk Register

Risk Management Procedure

Identify

Assess

Plan

Implement

Communicate

Risk Response

Risk Budget

Responsibilities Within the Theme

Lesson: Change

Learning Objectives - Change

Change Theme

Purpose of the Change Theme

Change Theme Defined

Issue Types

PRINCE2 Approach to the Theme

Control Products

Configuration Management

Issue & Change Control Procedure

Responsibilities Within the Theme

Lesson: Progress

Learning Objectives - Progress

Progress Theme

Purpose of the Progress Theme

Progress Theme Defined

Six Tolerance Areas

PRINCE2 Approach to the Theme

Delegating Authority

Delegated Tolerances & Reporting Progress

Control with Management Stages
Management & Technical Stages
Controls
Progress Baselines
Progress Report Products – Logs
Progress Report Products – Reports
Responsibilities Within the Theme
Themes Summary
Summary of Theme Descriptions
Chapter Quiz

Course 03 - PRINCE2 Processes

53m

Lesson: Introduction to Processes
Learning Objectives
An Introduction to Processes
PRINCE2 Processes
PRINCE2 Journey
PRINCE2 Process Model
Lesson: Starting up a Project
Learning Objectives
Starting up a Project
Purpose
Overview of Starting up a Project
Objectives
Context
Project Brief
Lesson: Directing a Project
Learning Objectives
Directing a Project
Purpose
Overview Directing a Project
Objective
Context
Lesson: Initiating a Project
Learning Objectives
Initiating a Project
Purpose
Overview of Initiating a Project
Objectives
Project Initiation Documentation
Context
Lesson: Controlling a Stage
Learning Objectives
Controlling a Stage
Purpose
Overview of Controlling a Stage
Objective
Context
Lesson: Managing Product Delivery
Learning Objectives

Managing Product Delivery
Purpose
Overview of Managing Product Delivery
Objective
Context
Lesson: Managing a Stage Boundary
Learning Objectives
Managing a Stage Boundary
Purpose
Overview of Managing a Stage Boundary
Objective
Context
Lesson: Closing a Project
Learning Objectives
Closing a Project
Purpose
Overview of Closing a Project
Objective
Context
Processes Summary
Chapter Quiz

Course 04 - PRINCE2 & ITIL

9m

Lesson: PRINCE2 & the ITIL
Learning Objectives
PRINCE2 & the ITIL
Three Aspects of PRINCE2 & IT Service Management
Organizational Transformation
ITIL Process Adoption
IT Service Lifecycle
ITSM – Portfolio, Program & Project
PRINCE2 & the ITIL Summary
Chapter Quiz

Total Duration: 4h 30m