Assertiveness and Self-Confidence

Course Overview

This course will introduce students to assertiveness and self-confidence, including what self-confidence means to you, obstacles to your goals, communication skills, the importance of goal setting, feeling the part, looking the part, sounding the part, powerful presentations, coping techniques, and dealing with difficult behavior.

| Module 01 - Getting Started Topic A: Navigate the PowerPoint Environment Getting Started | 2m |
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| Module 02 - What Does Self-Confidence Mean To You? What Does Self-Confidence Mean To You? Case Study | 6m |
| Module 03 - Obstacles to Our Goals Obstacles to Our Goals Case Study | 3m |
| Module 04 - Communication Skills Communication Skills Case Study | 7m |
| Module 05 - The Importance of Goal Setting The Importance of Goal Setting Case Study | 4m |
| Module 06 - Feeling the Part Feeling the Part Case Study | 3m |
| Module 07 - Looking the Part Looking the Part Case Study | 4m |
| Module 08 - Sounding the Part Sounding the Part Case Study | 4m |
| Module 09 - Powerful Presentations Powerful Presentations Case Study | 3m |

Module 10 - Coping Techniques

Coping Techniques Case Study 4m

4m

Module 11 - Dealing with Difficult Behavior

Dealing with Difficult Behavior Case Study

Total Duration: 43m