

Facilitation Skills

Course Overview

This course will introduce students to facilitation skills, including understanding facilitation, process vs content, laying the groundwork, Tuckman and Jensen's model of team development, building consensus, reaching a decision point, dealing with difficult people, addressing group dysfunction, about intervention, and intervention techniques.

<u>Module 01 - Getting Started</u>	1m
Getting Started	
<u>Module 02 - Understanding Facilitation</u>	8m
Understanding Facilitation	
Case Study	
<u>Module 03 - Process vs. Content</u>	6m
Process vs. Content	
Case Study	
<u>Module 04 - Laying the Groundwork</u>	7m
Laying the Groundwork	
Case Study	
<u>Module 05 - Tuckman and Jensen's Model of Team Development</u>	7m
Tuckman and Jensen's Model of Team Development	
Case Study	
<u>Module 06 - Building Consensus</u>	10m
Building Consensus	
Case Study	
<u>Module 07 - Reaching a Decision Point</u>	5m
Reaching a Decision Point	
Case Study	
<u>Module 08 - Dealing with Difficult People</u>	3m
Dealing with Difficult People	
Case Study	
<u>Module 09 - Addressing Group Dysfunction</u>	7m
Addressing Group Dysfunction	
Case Study	

Module 10 - About Intervention

7m

About Intervention

Case Study

Module 11 - Intervention Techniques

3m

Intervention Techniques

Case Study

Total Duration: 1h 5m