

Interpersonal Skills

Course Overview

This course will introduce students to interpersonal skills, including verbal communication skills, non-verbal communication skills, making small talk and moving beyond, moving the conversation along, remembering names, influencing skills, bringing people to your side, sharing your opinion, negotiation basics, and making an impact.

<u>Module 01 - Getting Started</u>	2m
Getting Started	
<u>Module 02 - Verbal Communication Skills</u>	8m
Verbal Communication Skills	
Case Study	
<u>Module 03 - Non-Verbal Communication Skills</u>	8m
Non-Verbal Communication Skills	
Case Study	
<u>Module 04 - Making Small Talk and Moving Beyond</u>	7m
Making Small Talk and Moving Beyond	
Case Study	
<u>Module 05 - Moving the Conversation Along</u>	8m
Moving the Conversation Along	
Case Study	
<u>Module 06 - Remembering Names</u>	6m
Remembering Names	
Case Study	
<u>Module 07 - Influencing Skills</u>	8m
Influencing Skills	
Case Study	
<u>Module 08 - Bringing People to Your Side</u>	6m
Bringing People to Your Side	
Case Study	
<u>Module 09 - Sharing Your Opinion</u>	5m
Sharing Your Opinion	
Case Study	

Module 10 - Negotiation Basics

11m

Negotiation Basics

Case Study

Module 11 - Making an Impact

7m

Making an Impact

Case Study+A5:A75

Total Duration: 1h 16m